

## Consultation

Our consultation unit works with local people to ensure that their views help decide what objectives the Constabulary should pursue. During the coming year we will be working with local communities in the following ways:

- Attending events run by local or regional groups representing those who do not always get their voices heard through traditional consulting methods, including young people, LGBT (lesbian, gay, bisexual and transgender) communities, disabled people and minority ethnic communities;
- Customer satisfaction surveys measuring how the public experiences contact with the police, from first contact through response, follow up and treatment;

- Surveys focusing on specific issues such as the way a particular area is policed, fear of crime and police visibility;
- Staff surveys and forums.

The Consultation Unit can be contacted by telephone on 01392 452676 or by writing to:

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Police Headquarters, Middlemoor, Exeter EX2 7HQ.

