

OFFICE OF SURVEILLANCE COMMISSIONERS REPORT 2003

Recommendation 3: Devon and Cornwall Constabulary should ensure that the Charter system is introduced across the whole force as quickly as possible.		
Responsible Chief Officer: ACC(O)	Recommendation Owner: A/D/Ch/Supt Spencer	Co-ordinator: Jo Fry
<u>Recommendation action plan:</u>	<u>Target Date</u>	<u>Current Progress:</u>
1. Phase 1 (Source application of Charter) - Cornwall & Isles of Scilly BCU – CSU, Cambourne	Complete	1. Phase 1 complete.(13/04/04)
2. Phase 1 - Cornwall & Isles of Scilly BCU – DSU, Hayle	Complete	2. Phase 1 complete (13/04/04)
3. Phase 1 - Cornwall & Isles of Scilly BCU – DSU, Launceston	Complete	3. Phase 1 complete (13/04/04)
4. Phase 1 - Cornwall & Isles of Scilly BCU – DSU, Launceston	Complete	4. Phase 1 complete (13/04/04)
5. Phase 1 - Cornwall & Isles of Scilly BCU – DSU, Newquay	Complete	5. Phase 1 complete (13/04/04)
6. Phase 1 HQ – Covert Systems Office	Complete	6. Phase 1 complete (13/04/04)
7.Phase 1 HQ – DSU	Complete	7. Phase 1 complete (13/04/04)
8. Phase 1 HQ – Force Intelligence Centre	Complete	8. Phase 1 complete (13/04/04)
9. Phase 1 North & East Devon BCU – CSU, Heavitree Road	Complete	9. Phase 1 complete (13/04/04)
10. Phase 1 North & East Devon BCU – DSU, Sandpiper Court	Complete	10. Phase 1 complete (13/04/04)
11. Phase 1 Plymouth BCU – CSU, Crownhill	Complete	11. Phase 1 complete (13/04/04)
12. Phase 1 Plymouth BCU – DSU, Crownhill	Complete	12. Phase 1 complete (13/04/04)
13. Phase 1 HQ CSU -	Complete	13. Phase 1 complete (27/04/04)
14. Phase 1 North & East Devon BCU – DSU, West Pilton	Complete	14. Phase 1 complete (27/04/04)
15. Phase 1 South & West Devon BCU – DSU, Ashburton	Complete	15. Phase 1 complete (27/04/04)
16. Phase 1 Special Branch - HQ	Complete	16. Roll out to Special Branch has now been achieved in line with the agreement detailed in the last update. (21/10/04)
17. Phase 2 (Covert Applications part of Charter) Application Test	Complete	17. Phase 2 complete. (27/04/04)
18. Phase 2 Roll Out	Complete	18. The Covert application of CHARTER has now been successfully rolled out to the whole force. (28/07/04)
19. Phase 3 (Intelligence Dissemination module) Application Test	30/09/04 now TBA	19. Two of the three servers malfunctioned during the week before roll-out was to commence; faults were diagnosed and a Microsoft patch is expected by end of May 2005. A new roll-out schedule is yet to be prepared. (17/05/05)
20. Phase 3 Roll Out	30/09/04 now TBA	20. BCU and TSU equipment tasking will roll-out in July 2005. Continuation of the roll-out of other features of the software are dependent upon alleviation of performance issues. Charter UK Ltd are producing a new version of software that has been promoted as an improvement; it is due to be provided in early June 2005 and will undergo detailed user testing before being accepted by the Force. (17/05/05)
21. Phase 4 (Crime Stoppers Module) Application Test	31/12/05	21. This application is not within the PID. This is a developmental opportunity for the force that will need to be progressed in consultation with ICT outside of the current project. (17/05/05)
22. Phase 4 Roll Out	31/12/05 now TBA	22. This is the formal handover to support process. The report itself is with Vivista for final review and amendment in line with the new support contract. Although it may be accepted and fully financed within the next few months, it will remain as an interim product and not become fully operational until all those features of the software that are within the PID re in place. (17.05/05)