

**Devon and Cornwall Constabulary
Crime Registrar's Quarterly Report
April 2007 – June 2007**

1. Recorded Incidents and Crimes

The below table sets numbers of incidents and crimes reports recorded from April 2007 to June 2007. The previous two years figures are shown for comparison.

OIS INCIDENTS					
2005/6	OIS	2006/7	OIS	2007/8	OIS
Apr-05	48208	Apr-06	44648	Apr-07	45030
May-05	54212	May-06	46263	May-07	46163
Jun-05	51943	Jun-06	47013	Jun-07	46437
Total	154363	Total	137924	Total	137630
		% Change	-10.6%	% Change	-0.2%

This shows a decreased workload in log creation over 3 months period of -0.2 % against the same period last year. This represents 294 fewer logs.

CIS CRIME REPORTS					
2005/6	CIS	2006/7	CIS	2007/8	CIS
Apr-05	12423	Apr-06	13325	Apr-07	13411
May-05	13734	May-06	14095	May-07	13590
Jun-05	13555	Jun-06	13926	Jun-07	13566
Total	39712	Total	41346	Total	40567
		% Change	+4%	% Change	-1.9%

The above table represents **all crime and non- crime reports** created. The first quarter report shows a decrease in CIS crime and non-crime reports of -1.9 %. This represents 779 fewer reports created.

These tables do not reflect the force's actual crime figure's which show a decrease of -4.2 % over the 3 month period April 07 – June 07.

2. Overall Force and BCU NCRS Performance

FORCE NCRS PERFORMANCE 2006/2007								
Month (Report)	Sexual Offences	Domestic Incident	Violence	Burglary	Vehicle Crime	Criminal Damage	Hate/Other	Total
Jul-06	95.9	98.7	96.9			99.4		97.7
Aug-06	98.3	99.4	98.1				99.1	98.7
Sept-06	99	97.5	96.9	99.4	98.7			98.3
Oct-06	97.7	100	98.1					98.6
Nov-06		98.1		98.1		99.4	99.2	98.7
Dec-06	98.8						98.1	98.5
Jan-07	96.7		98.1					97.4
Feb-07	96.5			97.5				97
Mar-07	98.2	98.8				99.4		98.8
Apr-07	96.3		97.5					96.9
May-07	96.9	99.4		98.8				98.4
Jun-07	97.9					99.4	94.6	97.3
Average	97.5	98.8	97.6	98.5	98.7	99.4	99.7	

CORNWALL & ISLES OF SCILLY NCRS PERFORMANCE 2006/2007								
Month (Report)	Sexual Offences	Domestic Incident	Violence	Burglary	Vehicle Crime	Criminal Damage	Hate/Other	Total
Jul-06	91	97.5	97.5			100		96.5
Aug-06	97.2	100	97.5				100	98.6
Sept-06	100	92.5	97.5	100	100			98
Oct-06	95.1	100	97.5					97.5
Nov-06		95		97.5		100	98.7	97.8
Dec-06	91.3						93.8	92.5
Jan-07	100		97.5					98.7
Feb-07	100			100				100
Mar-07	95.1	97.5				100		97.5
Apr-07	97.9		100					98.9
May-07	100	97.5		100				98.5
Jun-07	97.3					100	93.3	96.9
Average	96.8	97.1	97.9	99.4	100	100	96.4	

PLYMOUTH NCRS PERFORMANCE 2006/2007

Month (Report)	Sexual Offences	Domestic Incident	Violence	Burglary	Vehicle Crime	Criminal Damage	Hate/Other	Total
Jul-06	100	100	95			100		98.3
Aug-06	100	100	100				100	100
Sept-06	100	97.5	97.5	100	100			99
Oct-06	100	100	100					100
Nov-06		100		97.5		100	100	99.4
Dec-06	87.2						97.4	92.3
Jan-07	92.3		100					96.1
Feb-07	92.9			100				96.4
Mar-07	100	100				100		100
Apr-07	97.4		97.5					97.5
May-07	96.4	100		97.5				97.8
Jun-07	100					100	98.1	99.3
Average	96.9	99.6	98.3	98.7	100	100	98.9	

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SOUTH & WEST DEVON NCRS PERFORMANCE 2006/2007								
Month (Report)	Sexual Offences	Domestic Incident	Violence	Burglary	Vehicle Crime	Criminal Damage	Hate/Other	Total
Jul-06	100	97.5	97.5			97.5		98.1
Aug-06	97.4	97.5	100				96.5	97.8
Sept-06	100	100	97.5	100	97.5			99
Oct-06	94.9	100	100					98.3
Nov-06		97.5		100		97.5	98	98.2
Dec-06	91.2						97.9	94.5
Jan-07	95.8		97.5					96.6
Feb-07	95.7			97.5				96.6
Mar-07	97.1	100				100		99
Apr-07	90		100					95
May-07	95.3	100		100				98.4
Jun-07	95.6					97.5	94.7	95.9
Average	95.7	98.9	98.7	99.3	97.5	98.1	96.8	

NORTH & EAST DEVON NCRS PERFORMANCE 2006/2007								
Month (Report)	Sexual Offences	Domestic Incident	Violence	Burglary	Vehicle Crime	Criminal Damage	Hate/Other	Total
Jul-06	95	100	97.5			100		98.1
Aug-06	98.9	100	100				100	99.7
Sept-06	96.2	100	95	97.5	100			97.7
Oct-06	100	100	96.7					99.1
Nov-06		100		97.5		100	100	99.4
Dec-06	91.9						96.4	94.1
Jan-07	100		97.5					98.7
Feb-07	100			100				100
Mar-07	100	97.5				97.5		98.3
Apr-07	97.6		92.5					95
May-07	95.4	100		97.5				97.6
Jun-07	98.3					100	93	97.1
Average	97.6	99.6	96.5	98.1	100	99.4	97.4	

4. NCRS Crime Recording compliance

4.1. The overall Force performance for NCRS compliance remains excellent the highest risk remaining in sexual offences. This is reflected in the Force audit plan for 07-08.

5.Detections - Compliance with Home Office Counting Rules.

5.1 HMIC detection's audit has graded the Force overall 'Poor'. Issues are mainly around supporting documentation, lack of supporting evidence with detection files, decision-making processes ,gravity factors, threshold tests and general lack of supervision.

In some cases clearly these factors have been considered by are not visible for audit and therefore do not comply with the requirements of the Home Office Counting Rules.

Cautions:	71%
TIC:	64%
Cannabis Warnings;	82%
CPS Discontinuance's:	0%
Non Sanction Det	:46%
PND's	71%

5.2 In order to improve in this area immediate action has been proposed and agreed with BCU crime managers.

- TIC files – A TIC checklist will be introduced and attached to every TIC file and signed by a supervisor. From 1st August 2007 TIC files will not be accepted for 'detection' unless it has a completed checklist signed by a supervisor.
- Caution – A flow chart clearly outlining the guidance on requirements for a caution to be administered, will be produced in laminated form and distributed to all stations, custody centres and gatekeepers.
- Cannabis warnings – The Force has a recognised form for cannabis warning, which has been utilised by a number of Forces throughout the country. Cannabis warning form will be mandatory before a detection can be claimed, to ensure compliance with the legal requirements and ACPO guidelines.
- Discontinued files by CPS- a system is now in place to monitor this and meets the requirements of HMIC.
- PND require more supervision, there was generally a lack of supporting evidence to support the issue of a PND.
A check with Central Ticket office shows that 25% of PND's issued needed to be returned to officers for errors or omissions to be corrected.
- Contested PND's – Force Crime Registrar will liase with PND manager at Central ticket Office Crownhill and put in place a system to review contested PND.s in line with Home Office Counting Rules

6.Overall Force and BCU NSIR Performance

6.1 The % figures below are based on the accuracy of OIS incident log final closures. This is based on compliance with the Home Office NSIR Counting Rules definition guidance.

Logs are closed within BCU and by Control room supervisors.

Colour code	90% and above	80% - 89%	79% and below
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FORCE NSIR PERFORMANCE 2006/2007					
Month (Report)	Minimum Data Standard Entry	Public Safety	ASB	Road Related	Average
Jul-06	83.7	64.6	74.6	81.6	73.6
Aug-06	73.6	74.4	85.9	66.5	75.6
Sept-06	81.4	74.7	84	75.5	78
Oct-06	81.5	75.8	83.5	77.8	79
Nov-06	82	87.9	86.8	77.5	84.1
Dec-06	84.	53.5	76.7	78.1	69.4
Jan-07	77.9	82.7	80.7	74.3	79.2
Feb-07	84.9	46.5	63.7	79.6	63.3
Mar-07	78.7	79.5	78.6	76.1	78.1
Apr-07	78.4	86.1	87.4	88.9	87.1
May-07	81.5	87.1	87.3	92.4	88.4
Jun-07	78.1	85.3	79.8	92.2	84.3

CORNWALL & ISLES OF SCILLY NSIR PERFORMANCE 2006/2007				
Month (Report)	Public Safety	ASB	Road Related	Average
Jul-06	63	75.1	83	73.7
Aug-06	72.6	87.7	64.3	74.9
Sept-06	77.3	84.2	83.3	81.6
Oct-06	74.3	83.4	78	78.6
Nov-06	89.9	85.3	81	85.4
Dec-06	52	78.3	80.8	70.4
Jan-07	77.6	78.6	78.6	78.3
Feb-07	49.4	70.6	82.3	67.4
Mar-07	89.3	78.6	85.7	84.5
Apr-07	86.9	86.1	89.4	86.9
May-07	85.8	86.9	85.7	86.2
Jun-07	83.8	81.3	95.0	85.3

PLYMOUTH NSIR PERFORMANCE 2006/2007				
Month (Report)	Public Safety	ASB	Road Related	Average
Jul-06	68.2	77.2	78	74.5
Aug-06	80	88.4	72.7	80.4
Sept-06	68.4	88.9	81.3	79.4
Oct-06	70.7	83.5	73.1	75.8
Nov-06	89.5	89.2	77.3	85.3
Dec-06	50	72.7	58.1	60.3
Jan-07	80.9	83.2	73.3	79.1
Feb-07	52.4	62.5	66.7	60.5
Mar-07	62.8	79.2	66.7	69.5
Apr-07	94.7	90.3	96.7	85.5
May-07	89.2	85.0	97.2	88.9
Jun-07	82.5	80.0	90.0	83.1

SOUTH & WEST DEVON NSIR PERFORMANCE 2006/2007				
Month (Report)	Public Safety	ASB	Road Related	Average
Jul-06	65.1	72.7	83.7	73.8
Aug-06	73.6	87.1	61.4	74.1
Sept-06	80.4	84.5	66.7	77.2
Oct-06	79.9	82.8	83.3	83
Nov-06	85.9	87.3	75	82.7
Dec-06	59.1	84.6	84.6	76.1
Jan-07	84.1	83.5	71.4	79.6
Feb-07	45.3	69.4	82.1	65.6
Mar-07	79.1	82.7	70.6	77.5
Apr-07	85.6	85.7	84.8	85.5
May-07	87.5	84.6	93.7	88.1
Jun-07	85.0	83.1	93.8	86.3

NORTH & EAST DEVON NSIR PERFORMANCE 2006/2007				
Month (Report)	Public Safety	ASB	Road Related	Average
Jul-06	63.2	75.9	79.6	72.9

Aug-06	73.7	81.8	71.2	75.6
Sept-06	69.8	84.4	75.7	76.6
Oct-06	76.1	84.2	79.6	80
Nov-06	80.1	85.8	75.9	80.6
Dec-06	54.3	70.3	79.7	68.1
Jan-07	88.2	78.6	73.3	80.3
Feb-07	42.3	63.3	82.5	62.7
Mar-07	81.6	82.7	70.6	78.3
Apr-07	87.3	87.8	87.2	87.5
May-07	85.8	90.0	94.8	89.9
Jun-07	90.0	75.0	90.0	82.5

6.2 Below table represents Incidents closed by CMCD and RAU.

	Incidents Closed by CMCD						Incidents Closed by BCU					
	2006 - 2007			2005 - 2006 (pre 1315)			2006 - 2007			2005 - 2006 (pre 1315)		
	Incidents Audited	Errors	%	Incidents Audited	Errors	%	Incidents Audited	Errors	%	Incidents Audited	Errors	%
Jul	1054	291	72.4	1524	126	91.7	418	63	84.9	1006	55	94.5
Aug	1114	277	75.1	1312	100	92.4	277	68	75.5	618	50	91.9
Sep	1132	253	77.7	1528	132	91.4	367	48	86.9	426	33	92.3
Oct	1053	244	76.8	1506	95	93.7	335	77	77	810	22	97.3
Nov	1510	250	83.4	1556	261	83.2	557	50	91	524	62	88.2
Dec	520	187	64				311	48	84.6			
Jan	817	181	77.8	1074	103	90.4	202	27	86.6	776	41	94.7
Feb	672	332	50.6	650	66	89.8	296	67	77.4	240	16	93.3
Mar	814	205	74.8	552	84	84.8	523	100	80.9	248	23	90.7
Apr	866	205	84.1	1109	234	78.8	441	100	82.1	366	45	87.7
May	976	142	85.5	1426	202	85.8	559	47	91.6	366	42	88.5
Jun	821	155	81.1	936	175	81.3	330	46	86.1	266	45	83.1
Average	11349	2722	76.0	13173	1578	88.0	4616	741	83.9	5646	434	92.3

6.3 NSIR Performance

The first two months of this quarter did show improvement but this improvement has dropped back in June. A number of recommendations have been put forward to drive performance upward.

- CMCD and BCU should introduce quality control dip sample procedures. (Comment recently made to an officer from the audit commission regarding data quality procedures “ *If we get it wrong it will be picked up in audit and then we correct it.*”)

- CMCD and BCU should keep a register of audits reports sent out to them and a member of the management team should sign these of when satisfactory resolved.
- On a monthly basis BCU and CMCD management should report to Force Performance and Improvement Tasking Board whether the previous months audits have been rectified and any action taken to improve.
- Officer involved in log closure should have an 'Objective' within their PDR for log closure accuracy and this should verify that they are achieving their objective.
- Supervisors should work closely with officers who are identified as the main offenders in wrong log closure.

6.4. Training Input and guidance made available.

- **Training Package including example closures and Q & A's is now available on 'Expert'.**
The electronic session completes an assessment of the user each time it is used .
- **Monthly audits of incorrect closures are sent out to CMCD and BCU's for correction.**
These are accompanied by comments about main failures and offering explanations of counting rules and definitions.
- **CMCD at there own request have been sent details of the top 15 members of staff who regularly appear on the failed audit list.**
This will assist in identifying where additional training can be targeted.
- **The incident auditors have offered CMCD and BCU awareness training.**
South and West Devon and Cornwall and IOS have taken up on this and have had very productive meetings. Plymouth and North and East Devon BCU declined the offer. One section within CMCD asked for training awareness and also an FEC group. This has met with positive feedback and it is hoped other sections within CMCD will now take up the offer.
- **CMCD training staff need to engage with Audit and compliance.**
The ownership and need for compliance of NSIR is the responsibility of CMCD. Auditors are happy to offer guidance but the training should be conducted by CMCD training staff.
- **NSIR counting rules are available to all electronically. In addition manual copies have been produced, together with laminated sheets of 'closer codes' and distributed to CMCD rooms and BCU's.**

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Graham Oakden
Force Crime and Incident Registrar