

**DEVON AND CORNWALL POLICE AUTHORITY**

**PERFORMANCE MANAGEMENT AND AUDIT COMMITTEE**

A meeting of the **Performance Management & Audit Committee** was held on Tuesday 22 June 2004.

Christine Ryan and Craig Bulley were elected Chairman and Vice-Chairman respectively.

**Further information on the items referred to below is contained in the agenda for this meeting, which has been circulated to all members.**

Matters discussed (with minute references shown in brackets) include: -

**[PM/303] Forensic Issues**

Members were updated on performance in relation to forensics issues.

The Force has created a Forensics Analysis Unit which should provide more informative data and a better co-ordinated reporting process on performance issues in the future.

There remain fundamental issues of concern relating to the delivery of forensic results across the 4 BCUs. Management issues are being addressed by ACC (O) to improve performance in this area.

**[PM/304] Call Management and Communications Update**

Members were updated on the current issues and data within the Call Management and Communications Department.

The CDIB are taking approximately 1200 calls per month from the public. This demand means a drop in performance in answering internal CDIB calls. Work continues to encourage police officers to use the 0800 number to call CDIB.

Sickness levels amongst police staff has been reduced to 15 days per year. The effectiveness of the new Absence Management Strategy will be assessed shortly.

There are further delays in the installation of the EISEC and Q-MAX software packages. Talks are taking place to expedite their introduction.

The Department has seen a 20% rise in calls since April 2002. In the light of this, a presentation will be given to the next meeting of the committee to discuss options for the future medium to long-term strategic direction of the Department.

**[PM/305] Targeted Policing**

The committee was provided with a presentation by officers from South and West Devon BCU on targeted policing in Torbay. The presentation outlined that targeted policing was delivered in different ways across all four BCUs. Officers within these teams were tasked with dynamic, short-term operations focused around intelligence analysis, enforcement, disruption, asset recovery and treatment. Abstractions to longer-term commitments were avoided.

These teams have become possible as a result of extra resources. Previously this would have meant officers having to be removed from community-based roles.

**[PM/306] Internal Audit Annual Report 2003/ 2004**

Members were presented with a report of the work of Internal Audit during 2003/ 2004. The Audit Commission stated that the Audit Plan reflected the risks of the organisation well and there was good and improving performance in the use of resources.

**[PM/307] Stop and Search**

Members were updated on the progress of the Stop and Search Working Group. A new system for recording stops must be in place by 31 March 2005. The proposal is for this to be implemented through a correctly prioritised and structured project.

**[PM/308] Performance against the Annual Policing Plan targets.**

Members were provided with an update on Force performance against the Annual Policing Plan targets. 8 of the 15 targets were being met. Those not being met are targets for violent crime, repeat hate crime, offences brought to justice and targets for detection rates.

A Gold Group, chaired by ACC (TP) is to be convened to look at the growing problem of violent crime. The group will consult with partners to produce medium and long-term strategies to address the issue.

**Other Matters**

Other matters discussed included the on-going monitoring of Audit Reports, Best Value Improvement Plans, HMIC reports and Inspections reports.

**Christine Ryan**  
**Chairman, Performance Management & Audit Committee**