

**DEVON AND CORNWALL POLICE AUTHORITY**

**PROFESSIONAL STANDARDS AND COMPLAINTS MONITORING GROUP**

A meeting of the Professional Standards and Complaints Monitoring Group was held on 2 March 2005.

**1. Study Of Case Files**

Members conducted an inspection of a random sample of completed case files. Issues discussed included:

- Association between individuals;
- Risk management
- Good rate of received intelligence;
- Involvement with recruitment and checks undertaken.

**2. Statistics – Professional Standards and Special Cases Units**

Members considered recent statistics and issues related to the work of these departments. It was noted that complaints now include police staff as well as Police Officers. A long-term objective for analysis of complaint statistics included comparison with other Most Similar Forces. Currently, comparison of the statistics between BCU enabled trends and best practice to be identified and shared.

**Mr Carl Wallin JP**

**Chairman of the Professional Standards and Complaints Monitoring Group**