

Devon and Cornwall Police Authority
Police Authority Resources Committee
22 November 2007
Open for the purposes of FOI
Acting Force Development Programme Director

Business Benefits Measurement and Monitoring Force Development Programme

Recommendations:

- (i) That the contents of this report be noted.

Introduction / Summary

1. The purpose of this report is to outline the current situation regarding the delivery of Business Benefits and outline the imperative of bringing programmes and projects in line with the Force 5 year vision thus ensuring that the Force Development Programme delivers maximum impact in delivering that vision.

Current Situation

2. Benefits Realisation work has been focused on those projects initiated previously. This has resulted in an uplift in PCSO's, further closure of the Protective Services Gap, improvements in Neighbourhood Policing and a Balanced Budget. This has contributed to an improved performance for 2007/8 against Force Targets.

Way Forward

3. A new programme of work (see appendix A) will commence as agreed at the Programme Board on the 2nd November. Projects within this programme will be assessed against their ability to deliver benefits as aligned to the five-year vision of the Force.
4. The Force Development Programme of work will focus on:
 - a. A major restructuring of the Force.
 - b. Re-engineering of core Business Processes linked to the replacement of core systems e.g. OIS/CIS.
 - c. Improvements in the Force infrastructure.

With the overall objective of delivering improved Force Performance.

5. Each initiative within the Programme will be overseen by a Chief Officer (see appendix B) who will report into the Force Development Programme Board to be chaired by the Chief Constable.
6. A Business Benefits Realisation Plan for the Programme (based on Managing Successful Programmes) is being prepared for the December COG Board Meeting.

Contact: for further information:

Trevor Bardwell-Jones, Senior Business Analyst.

Force Development Programme

Telephone (01392) 453219 (Ext. 23219)

E-mail trevor.bardwell-jones@devonandcornwall.pnn.police.uk

Sponsor DCC Tony Melville