

**Devon and Cornwall Police Authority Resources Committee
13 September 2007**

Open for the purposes of FOI
Report of Deputy Chief Constable

Airwave Business Benefits

Recommendation(s):

- (i) **To note the contents of this report.**

Introduction / Summary

1. This report details the planned business benefits arising as a result of the implementation of Airwave and associated functionality.
2. This report also outlines the timescales for completion of a business benefits review of Airwave by the Force Performance Unit.

Background Information

3. The Authority has made significant investment into the implementation of Airwave.
4. Despite many problems with implementation caused by national delays and local planning issues Airwave was successfully rolled out across the Force in 2005.
5. The planned business benefits from Airwave are attached at appendix A. These are based on the national business benefits work undertaken by the national project team. This list was originally produced for consideration by the Airwave Programme Board in January 2006.
6. Although the roll out of the system completed in November 2005 there were a number of residual issues, which were part of the scope of the Programme are:-
 - Implementation of Automatic Person Location System (APLS)
 - Completion of Airwave network in a number of sites to give contracted coverage
 - Alarms replacement
 - Covert User migration
 - Air to Ground migration
 - National Fallback Service and Ground Base Network resilience.
7. The key issues in terms of realisation of the business benefits are the completion of the Airwave network, which was completed in 2006 and the implementation of APLS.
8. The alarms replacement, covert user migration and air to ground migration have all been completed this year.
9. The national fallback service and ground base network resilience will not be completed until late 2008.
10. The implementation of APLS is not due to be completed until 31 October 2007.
11. As a result of the interdependency with APLS to realise business benefits the formal business benefits review will not be undertaken until APLS has been successfully implemented and initial teething problems sorted out.
12. It is planned this review will be completed and presented to the Police Authority by 31 March 2008.

Contact: for further information

Name Chief Superintendent Ian ANSELL

Job Title Commander, Professional Standards and Performance Department

Telephone 01392 452396

E-mail ian.ANSELL@devonandcornwall.pnn.police.uk

Sponsored by Tony Melville, Deputy Chief Constable.

Airwave – Planned Business Benefits

Summary

The table lists and summarises the anticipated Performance Improvement opportunities, that could result from each benefit. Most of the benefits will be Non-Cashable, as they relate to savings in officer's time.

Benefit Description	Equivalent Officer Posts	Comments
Improved Access To Other Applications	30	Requires APLS
Improved Access To Other Applications	30	Requires APLS
More Effective Remote Working	30	
More Effective Use Of An Officers Time	30	
Effective Control Room	3	Requires APLS
Improved Access To Other Applications	3	Requires APLS
Effective Control Room	3	Requires APLS
Improved Access To Other Applications	3	Requires APLS
Reduced Time In Stations	3	Requires APLS
Effective Control Room	3	
Reduced Criminal Scanning	3	
More Effective Remote Working	3	
More Effective Remote Working	3	
Improved Voice Clarity No Overtalking Less interference	3	
More Immediate PNC Results	3	
Increased Officer Confidence	1	Requires APLS
Increased Officer Confidence	1	Requires APLS
Improved Interoperability Between Forces	1	
Free To Speak	1	
Effective Control Room	1	Requires APLS
Effective Control Room	1	
More Effective Remote Working	1	
Greater system coverage	0	
Improved security of communications	0	
Improved clarity of messages	0	
Improved officer safety	0	