

**Devon and Cornwall Police Authority Performance Management Committee  
10 September 2008**

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Report of Lynne Dunn, Independent Member

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**NCRS/ NSIR**

Meetings since the last Performance Management Committee

- 09 July Lead Member with Force Crime and Incident Registrar
- 29 July Lead Member with Force Crime and Incident Registrar, DCC and Head of Performance
- The staff meeting scheduled for 29 July was cancelled as many of the attendees were on annual leave. Rescheduled date awaited.

**RECORDED INCIDENTS AND CRIMES**

In the period April – June 2008 there were 17,189 fewer incident logs created compared with the same period last year. This is a reduction of 12.5%. This is in part because the Force no longer records such things as sick leave and lost property.

Overall for all crime and non-crime reports there was a reduction of 6.9% year over year representing 2794 fewer reports.

However the Force's actual crime figure shows a decrease of 8.1% over the three-month period April to June 08.

**NCRS (National Crime Recording Standard)**

Overall Force performance remains strong with June performance levels all in the excellent category. The monthly averages are: April 98.6% - May 94.7% and June 98.6%.

In terms of BCU performance:

- CIOS monthly average is between 96.7 and 98.6.
- Plymouth BCU monthly average varied from 94.9 to 99.2. It saw a swing in NCRS Sexual Offences compliance from 97.9 in April to 87.2 in May and back to 97.5 in June. All Sexual Offences are audited, but as the numbers are often low a minor decrease can have a significant percentage swing. This is being actively managed.
- Devon BCU (South West) average ran from 92.3 to 99.2 over the three-month period. The weak spots for Devon (SW) were Sexual Offences in May at 91.9 and Violence in May at 85.
- Devon BCU (North East) averages over the period were all in the excellent category ranging from 95.1 to 98.5.

## 72 hour reporting period compliance

At the time of the audit report (07 July) there were 153 open crime-related incident logs over the 72-hour period. All logs **MUST** be crimed within 72 hours or an explanation within the log as to why no crime occurred. Much work has been done on this throughout the Force but we still have a way to go.

## HMIC DETECTION AUDIT JUNE 2008

Devon and Cornwall was one of 10 Forces to be audited in June 2008. Bandings were defined as 95%+ excellent / 90% to 94.9% good / 80% to 89.9% fair / 79.9% or less poor.

The Force was graded Fair with a score of 83.68%.

Individual audit results were:

80 Charges	95%	excellent
80 Summons	93.75%	good
80 TICs	67.5%	poor
80 Audit Caution	80%	good
80 PNDs	45%	poor
80 Cannabis warnings	93.75%	good

A full overview of the errors resulting to the poorer scores for Cautions, TICs and PNDs was been discussed at length and actions to improve this have been identified.

There was some concern over the consistency of approach between the two audit teams, which has been taken up with the HMIC – this specifically related to the ROTI (Record of Taped Interview) and the need / or not, for this to be referenced only or referenced and transcribed. (Copy of letter from DCC to be included when available).

Audit teams and evaluation results are shown below:

### AUDITORS 'A'

Bedford	Good
D&C	Fair
Hampshire	Fair
Merseyside	Fair
Dorset	Poor

### AUDITORS 'B'

Essex	Excellent
Gloucester	Excellent
Cleveland	Excellent
GMP	Good
Cheshire	Fair

## NSIR (National Standard of Incident Recording) PERFORMANCE

Incident log closure continues to improve in respect of NSIR compliance. The pattern has reached a consistent level and it is vital that this be maintained. A slight downturn in June reflects weak areas in Anti Social Behaviour closure around animal and vehicles. Other audits remain very stable.

The Force has achieved the 90% target during the last 8 months.

Minimum Data Standards was an area targeted for improvement and this has been achieved in the 3-month audit period.

**NPIA Baseline Review of National Standard for Incident reporting.**

This report was discussed at length and an action plan is being formulated based on the recommendations highlighted.

A key finding and recommendation is that Forces should review the number of staff able to close incidents and seek to limit this to the minimum number and restrict to one business area. As Lead member I would strongly endorse this to ensure we do not slip backwards in terms of performance.

**Dates of Next Meetings**

04 September with Force Crime and Incident Registrar

06 October Regional NCRS NSIR Conference

15 October with DCC and Force Crime and Incident Registrar

17 November with Force Crime and Incident Registrar

**Lynne Dunn**

Lead Member for NCRS/NSIR

August 2008